## **Case Study**

### **Southeast Oxford Health Alliance**

Circular Wave has provided us with an essential tool to help us successfully manage what has become quite a complex job of coordinating staff and volunteers from multiple practices and sources. Booking for staff is quick and easy and admins can then swiftly confirm the staff required for any session. Timesheets allow us to monitor what hours have been done and ensure smooth reimbursement to practices and staff.

**Dr Kathryn Brown**Clinical Director, Southeast Oxford Health Alliance

#### The PCN Hub

The PCN Hub was rapidly configured for SEOxHA's processes and the wide range of health professionals and volunteers who are delivering the programme under considerable pressure. So far, they are managing 150 staff who have vaccinated over 2,000 patients.



150 staff self-onboarded in first week. Including GPs, Nurses, Admins, Paramedics, Volunteers



Vaccinators, Consenters, Vial Mixers, Stewards working to vaccinate 600 patients per clinic



As vaccination delivery is confirmed, clinics are scheduled in minutes and staff booked in



Staff submit digital timesheets which combined rate and ESR to calcuate and track pay



Connecting all staff and Practices in the PCN to share resources across network



Financial reports automate fund and payroll reconciled across staff, Practices, PCN and CCG

## You could be live in 2 hours



- 1. Contact us to arrange a 15-minute demo and consultation.
- 2. Complete short setup questionaire. We'll do the rest.
- 3. Invite PCN managers. No training is required and clinics are uploaded in minutes.
- 4. Staff self-onboard, complete compliance checks, set availabity and book shifts
- 5. Relax and receive our on-going support from our specialist team.



# Supporting the delivery of Covid-19 vaccination programmes in General Practice

### **Covid-19 Vaccination Clinics**

Across the country, PCNs have been setting up Covid-19 vaccination clinics with great speed and professionalism. The programme presents new challenges for PCNs from the unpredictable vaccination deliveries, to staff being sick, to managing a heavy patient flow with strict social-distancing guidelines.

The clinics require management of staff and volunteers from across their network and wider healthcare system. This has stretched regular processes and managers to capacity. There's only so much that late nights and spreadsheets can handle.

### Circular Wave's PCN Hub is the Solution

The PCN Hub is a staff management platform developed to support PCNs with delivery of services, such as Covid-19 vaccination clinics. It supports staff and managers to be more productive whilst facilitating new, and integrated, ways of working.

### Saving PCNs £5,000 a month

Through this, it has helped PCNs across England to deliver safe and efficient Covid-19 vaccination programmes with savings in staff and management time, admin efficiencies and staff optimisation. That is time and money - over £5,000 a month for a PCN - which can go back into the PCN to reduce costs and increase capacity.

Southeast Oxford Health Alliance (SEOxHA) have used the PCN Hub as an "essential tool" to scale and manage staff for their clinics. They have been able to seamlessly pool 150 staff from across their network with their 30 GPs, 11 Nurses, as well as HCAs, Paramedics, Pharmacists and an army of Volunteers. The Hub has streamlined each of their onboarding, compliance, scheduling, timesheets and payroll.



